Nigerien Delegation & UNCHR on a Study Tour of NIMC

The National Identity Management Commission (NIMC) recently received a delegation from the Nigerien Government in conjunction with the office of the United Nations High Commissioner for Refugees (UNHCR). The delegation visited the Commission on a fact finding mission regarding the National Identity Management System (NIMS) project.

The team was received at the NIMC Boardroom by the Director General/Chief Enrolment Officer, Engr. Aliyu Aziz, who was represented by the General Manager, Human Capital Management, Mrs. Cecilia Yahaya and other top management staff of the Commission.

Main focus of discussions at the meeting was the possibility of replicating what NIMC is doing with identity management in Nigeria in Niger Republic and neighbouring West African countries, especially in the area of cross border security. Following extensive briefings on identity management in Nigeria and how far NIMC has fared with its mandate to create and maintain a National Identity Database of all Nigerians and residents, the visiting team was taken on a tour of some of the facilities at the NIMC Headquarters, including the data centre. It is hoped that in the coming years, NIMC will begin to provide consultancy services to neighbouring countries who have been watching with keen interest the development and progress in the identity management sector of Nigeria.

NIMC Commences Grassroots Radio Programme in Abuja

The Management of the National Identity Management Commission (NIMC) wishes to inform the entire staff and friends of the Commission that the grassroots mobilization awareness radio programme titled “NIMC Time” has commenced on Aso Radio 93.5 FM. The radio programme will air every Wednesdays from September 21st – December 21st, 2016, between 5:30pm – 6:00pm. All NIMC staff, especially those residing in the FCT and environs are by this notice kindly requested to inform others, keep a date and tune in to the station for their listening pleasure. “NIMC Time” on Aso Radio is driven by Corporate Communications Unit to educate, inform and mobilize Nigerians on the National Identity Management Systems Project (NIMS) project. Aso Radio is a pilot, other state radio stations are expected to come on board soon. Your participation and contributions will be highly appreciated.
NIMC Library... The Journey so far

The official NIMC Library, set up by the Commission as part of effort to broaden staff knowledge and deepen research and development in the field of Identity Management, has gone through series of developments since it was launched in March, 2016. The Library which is cited in Room 012, Old Admin Building at the Headquarters, and open to all Staff, the Harmonization and Integration Committee (HIC) and research scholars from recognized institutions, has kick started the process of operating an electronic (virtual) library system using the Quantec Technology Solutions with the approval of the Director General/CEO. Although at its preliminary stage, the Quantec technology device consists of four units of Amazon tablets which serves the Research/Information Security and Risk Management (ISRM) Department, and the Commission at large. Access to these tablets is however limited to within the confines of the library. However, plans to synchronize access between the NIMC Active Directory and the electronic library has reached advanced stage. This would enable every NIMC staff easy but controlled access to the electronic library services, irrespective of time and space, without necessarily visiting the NIMC library.

DGM, Research/ISRM, Mr. Emmanuel Ogungbe, has ensured that the Library environment is made serene and conducive for research, scholarship and learning. Presently, the library can seat 12 persons at a time, and as such, the unit regulates the length of time a particular user can spend in the library.

The library team has also partnered the National Library of Nigeria (NLN) and the National Universities Commission (NUC), in a bid to garner technical and material support for the library. The library also helps various Units and Departments to access certain e-resources that are vital to the activities, while global trends in e-Identity Management matters are also being researched and catalogued for staff consumption. Staff members and management are encouraged to visit the NIMC library because it promises to be worth their while.

ESNI TIPS: SERIES S0001
Electronic Mail (e-Mail)

As a new or old staff, how do I get an email address?

For Headquarters staff: Pick up a form from the Helpdesk unit, fill the form and submit to the helpdesk unit. Check back to collect your account details including the guide for first users.

For State and LGA staff: Pick up a form from your State Coordinator or Supervisor, fill and submit to helpdesk through the state coordinator. Check back to collect your account details with the state coordinator as the helpdesk unit will communicate the account details through the state coordinator.

Common Challenges and resolution:

Incorrect Username/Password: Check to see that the username and password is correctly spelt. If the issue persists call the IT Helpdesk for confirmation and possibly reset of the account.

Email Quota exceeded: Each email account comes with a default storage size which can be expanded on request. If you try sending mail to a user and the message failed with a report of quota exceeded, kindly inform the user of this so he/she can request for quota size expansion.

Also, if you are receiving a warning mail notifying you that your account quota is almost filled, please see the IT Helpdesk for quota expansion.

For State and LGA staff: Report to you State Coordinator or send an email to helpdesk@nimc.gov.ng at the Headquarters.

Failed to deliver: Messages could fail to deliver because of wrong email address, email receiving quota exceeded (Wait for some minutes and send again), Attachment size too large (Split the file attached and resend the mail). Maximum attached file size is 10mb

Mail not leaving the outbox: Check the internet connection and resend. Check that the email address is correct. If the issue persist, call the IT Helpdesk for complaint.

Can’t log on to the server: Check the internet connection and try again.

NOTE: All Information Technology (IT) issues/challenges/ incident should ALWAYS be reported to IT HELP DESK either by walking into the office, sending an email to ithelpdesk@nimc.gov.ng or by calling with the extension number: 2333 (for Staff in the Headquarters).

Igbinovia Emmanuela
Manager, Enterprise Services and Network Infrastructure (ESNI)

Internal Error after Enrolment

Internal Error: is the backend error message sent to the frontend (Enrolment software) whenever a tracking ID is used to pull the National Identification Number (NIN). If the NIN is not generated for that enrolment the internal error message pops up.

Some major causes of internal error include:

1. Double Enrolment: this is also known as TRUE HIT. It can happen as a result of any of the following:
   a. Lost or misplaced of NIN Slips
   b. Delay in e-ID cards issuance
   c. Enrolments from BVN integration
   d. Deliberate attempt by the Enrollee to look more presentable in the passport photograph taken during enrollment
   e. Data Modification attempt by the Enrollee

2. Biometric Errors:
   a. Facial Error –this happens when an applicant’s face is not properly captured for backend recognition and processing
   b. Fingerprint Error –where fingerprints is not properly placed during enrolment

3. Business Rule Violation/Wrong or Invalid Data structure: this is a situation where demographic data is not captured according to the approved standard

4. False Facial or Automated Finger Identification System (AFIS) hit: which are pending records waiting for de-dup clearance

5. Records cleared by Automated Biometric Identification System (ABIS) but no NIN generated: This type of issue is software related and requires a twick from the National Database and Registration Authority (NADRA).
Prayers and opening formalities during the recent staff interactive session with the National Pension Commission and Pension Fund Administrators (PFAs).

Elvis Otsemehuno of Research/ISRM Department got married to his sweetheart on 23rd July, 2016. This is wishing him a happy married life.

Modupe Idahosa, Youth Corps Member serving in Corporate Communication Unit got married to her sweetheart on 25th June, 2016.

Peter Chukwuma of Card Management services, got hooked to his heartthrob on the 13th August, 2016 in Abuja. Congratulations!

Ebube Okika of Card Management September, married the Love of her Life, Mr. Chris Udokwu on 10th September, 2016. Happy Married Life to them.

Head, Finance and Investment, Mr. Akinola Abolaji celebrated his birthday on the 12th August, 2016. This is wishing him many more years!

Olamide Daniels of Corporate Services, cutting her Birthday Cake on the 19th September, 2016. She is flanked by her GM, Mr. Ibrahim Abdullahi and the staff of her unit.

Elvis Otsemehuno of Research/ISRM Department got married to his sweetheart on 23rd July, 2016. This is wishing him a happy married life.
A husband comes home from Church, greets his wife, lifts her up and carries her around the house. The wife is so surprised and excited. She asked with smiles:

Wife: Did the Pastor preach on being romantic in church today? Out of breath the husband replies

Husband: No, he said we must carry our burdens.

Safety they say is of the Lord. But as individuals we have to be careful in our day to day affairs, especially in our work place. Some persons have been injured or even lost their lives as a result of abusing the rules of safety on the staircase.

Everyone has a right to a healthy and safe work environment, and the only way we can achieve this is by looking out for each other. This means to be conscience about everyone’s health and safety in our work place.

There are some things we must remember while using the staircase. They include;
1. Never use your cell phone, iPads, tablets and other devices while using the staircase.
2. Avoid distractions, talking to someone, reading, looking elsewhere, etc., because it increases the risk of missing your steps on the stairs. Save these activities for later or stand on one of the stairs to attend to any of the above.
3. Take one step at a time.
4. Maintain good posture.
5. Ensure the stairs you are walking on is not wet.
6. Don’t run on the stairs no matter how fast you wish to go, or how late you are. Take your time and go slowly. People who are in a hurry are more likely to fall down than those who are not.
7. Use the handrail while walking on the stairs.
8. Pay attention to your steps by calculating the distance between each step so you can know exactly how high you should raise your legs to land on the next step safety.
9. For the ladies be extra careful when wearing long dresses and high-heeled shoes because tripping on the dress and not being able to balance on the shoes will likely cause an accident.
10. Ask for assistance if you have leg injury or if you use a walking stick because it’s the safest way to walk down and up the stairs without hurting yourself.

However, stairs climbing is a unique form of exercise that increases the risk of missing your steps on the stairs. In continuation of the series introduced in the previous edition to educate staff on the functions/activities of various departments and units in the Commission, we shall be discussing the Strategy and Programme Management Office (SPO). The Strategy and Programme Management Office is a unit in the office of the DG/CEO. It is headed by the Acting General Manager, Mr. Alvan Ikoku. The unit is divided into two sub-units for effective and day to day performance of its job functions, namely the Strategy and the Project Management.

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NIMC 101

STRATEGY AND PROJECT MANAGEMENT OFFICE

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Appreciation to God Almighty

The family of Engr Aliyu Aziz, DG/CEO of NIMC is full of praises to the Almighty Allah, the most merciful, most beneficial and most gracious for sparing the life of one of his twins, Muhammad Nazir Aliyu who survived a terrible motor accident in Abuja. He sustained a fracture on his right arm.

As at the time of filing this report, Muhammad has been discharged from the hospital after undergoing a successful surgery at the National Hospital Abuja.

While chatting with the Head of Corporate Communications Unit, Mr. Loveday Ogbonna before he was discharged from the hospital, Muhammad Aliyu who sees every incident in his life as an opportunity to improve upon life offerings, was full of thanks to Almighty Allah for delivering him from the accident.

Muhammad who is an aspiring automobile Engineer, also said that the accident serves as an eye opener, and will be an opportunity for him to research and develop sophisticated and better security features for vehicles to guard against car passengers getting injured in the cause of an accident.

He also urged people not to see any incident that befalls them in life as a big burden, but as a rare opportunity to improve on themselves and human innovation in order to advance human existence.

The entire Management and staff of the Commission, through this medium, appreciate God for the infinite mercies and deliverance granted to our DG/CEO and his family.