



“Established by the NIMC Act No. 23 of 2007, it has the mandate to

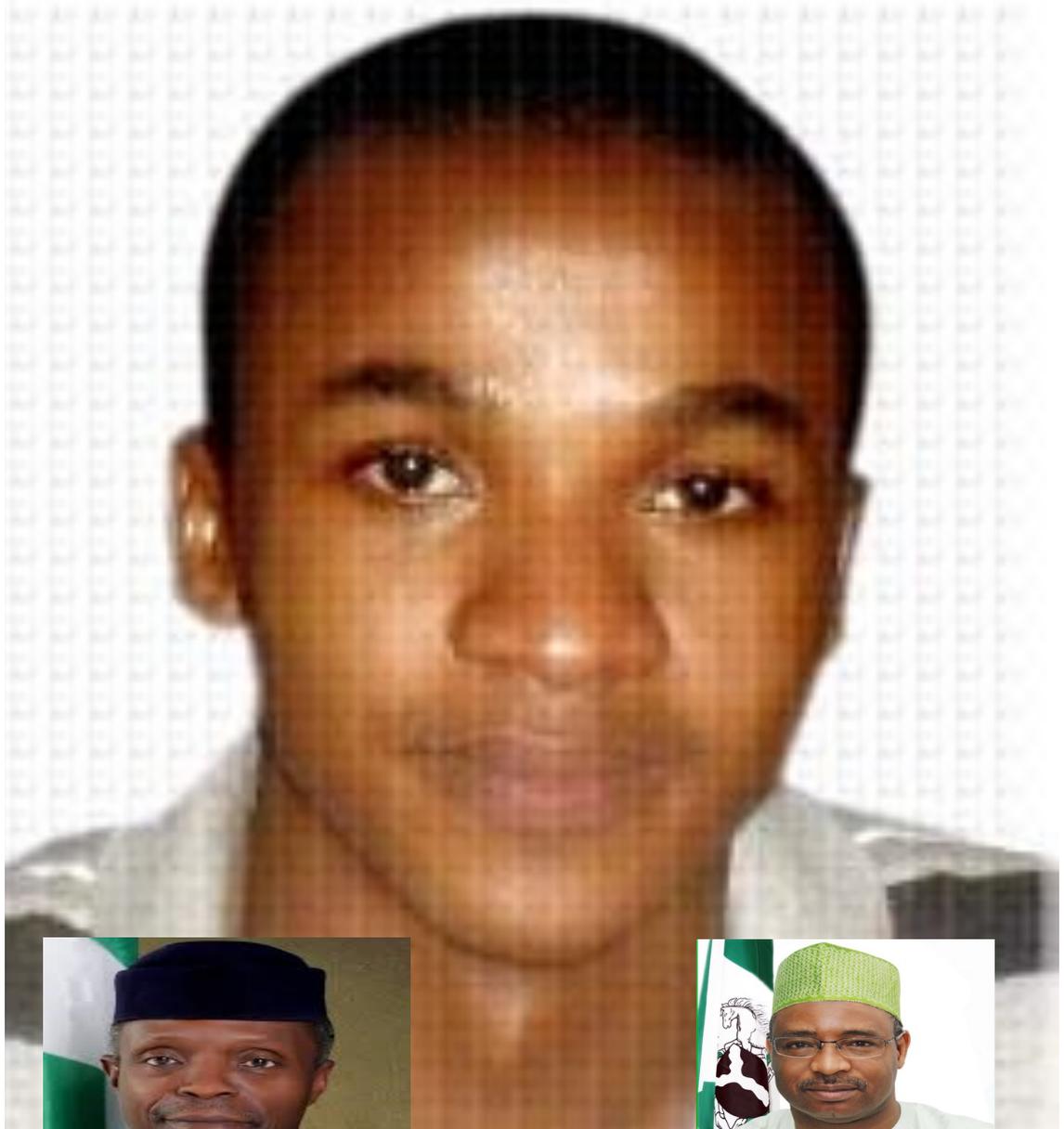
establish, own, operate, maintain and manage the National Identity Database in Nigeria, register persons covered by the Act, assign a Unique National Identification Number and issue General Multi-Purpose Cards (GMPC) to those registered individuals, and to harmonize and integrate existing identification databases in Nigeria.”

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## Best Performing Staff of the Year 2016 (Enrolment Officer, Jigawa State)



VP. Osinbajo's Speech at the Policy Round-table Meeting on Identity



Engr. Aliyu Aziz: Delivering Purposeful Leadership



## KEYNOTE ADDRESS OF HIS EXCELLENCY, THE VICE PRESIDENT OF THE FEDERAL REPUBLIC OF NIGERIA, PROF YEMI OSINBAJO, GCON, AT THE POLICY ROUND-TABLE MEETING ON IDENTITY ECO SYSTEM HELD ON THURSDAY 08 DECEMBER 2016 AT THE STATE HOUSE CONFERENCE CENTRE, PRESIDENTIAL VILLA, ASOKORO, ABUJA, NIGERIA

### PROTOCOLS

Good Morning Distinguished Ladies and Gentlemen. I am delighted to welcome you all to this policy roundtable on identity management in Nigeria. I am particularly happy with the representation of all the Ministries, Departments and Agencies (MDAs), the World Bank and other Development Assistance Agencies here today.

The importance of this policy discussion necessitated my acceptance to chair the meeting, which is aimed at optimising the benefits of digital identity and leveraging its use for accelerating development.

The particular focus on harmonisation and integration of disparate government identity management databases is of course a matter of crucial importance to Nigeria.

Identity plays a pivotal role in our lives and cuts across so many sectors of the economy. As a government, we recognise the huge importance of moving towards a Digital Government. Therefore, we must embrace and harness the potentials inherent in digital identity to build and develop our country.

Nations all over the world and in particular, developed countries, have utilized identity as a foundation to transforming governance and enhancing service delivery in the areas of healthcare, agriculture, voting, transportation, financial inclusion, access to basic services and welfare programmes, amongst others.

A case in point in Estonia, = a country of just over 1.3m population (World Bank estimate in 2016). According to Digital Nomads, "Estonia currently has one of the most advanced e-government systems in the world. This includes a single digital ID that



Vice President Yemi Osinbajo

enables citizens to access all of its secure services.

Applicants can obtain a digital ID that will let them register their business within a day, open a bank account, use e-tax services and sign contracts from anywhere in the world. There, you don't need to input any data manually for your tax declaration as all data is gathered and prepared automatically. And it can make digital nomad life and businesses much easier." - (Source is <http://youjin.do/how-this-tiny-country-is-competing-for-digital-nomads/>).

The Nigerian National Identity Management Commission (NIMC) has commenced work on the harmonisation of all our disparate Identity Management Systems into a concise system to ensure completeness, accuracy and integrity of such a national asset. In this regard, I believe that Nigeria must use its digital strategy to establish a global reputation for technologi-

cal leadership and business dynamism, building digital ecosystems in which innovative can thrive. We will invest in smart infrastructure, platforms, and services; digitise our records and classify them accordingly; review and upgrade the legal and regulatory framework; and nurture digital talent.

Virtually all the developed nations have a single identifier that forms the core of their identity. For instance, in the UK, it is the national insurance number, which is mandatory to have as soon as a citizen turns 16 years of age and becomes eligible to work and pay tax accordingly; in the USA it is the social security number and, in India, it is called the Aadhaar number. This unique number, which encapsulates the identity of the individual, is used for all of the activities relating to the identification of the person - in terms of planning for security, health, immigration, budget, etc.

An accurate identity management system with quality data is no doubt a national asset to a country. It is time for Nigeria to also offer a unique identity to every person in the country. Nigeria as a global player and a developing nation must work towards leveraging digital identity as a reliable tool for uniquely identifying its citizenry and residents and accelerating socio economic development.

I am aware that different sectors in Nigeria in response to their peculiar needs, have developed a means to identify individuals in order to perform their specific statutory functions. This has resulted in duplication of efforts, wastage of resources, uncoordinated identity approach as well as unreliable identity information due to lack of interoperability and disconnected databases.

- Continued on page 6

# Engr. Aziz: Delivering Purposeful Leadership in NIMC



Engr Aliyu Aziz, took over the mantle of leadership at the National Identity Management Commission (NIMC), as the Director General/Chief Enrolment Officer on 23<sup>rd</sup> of November, 2015.

Upon resumption, he had a meeting with members of staff at the headquarters, excerpts of which were circulated to all staff.

At the meeting, Engr Aziz reeled out his action points, particularly the 7Rs that will guide his administration: Reinvention, Renewal, Refocus, Retention, Refor-mation, Reinforcement and Replacement. The DG also set a target enrolment figure of 70 million by December 31<sup>st</sup>, 2016 with more of these coming from the harmonization drive as directed by the Presidency.

Staff matters were also emphasised as a key focus of his administration. As at November 23, 2016, Engr Aliyu Aziz was one year in office and has made giant strides despite the challenging environment the Commission has been operating.

## Achievements

### 1. Staff Matters

#### i. Staff Placement/Regrading Exercise

Upon assumption of duty, the DG/CEO set up a Task Force to review earlier staff placement, conclude all outstanding placements, and perform holistic regrading exercise for fairness and transparency. The Task Force has submitted its reports and Management is presently reviewing it.

#### ii. Strategic Health Check

A renowned consulting firm was engaged to run a strategic health check on the Commission as part of the DG/CEOs effort at repositioning and refocusing NIMC for effective and efficient service delivery. In doing this, the Consulting firm held a town hall meeting with staff members to review processes, procedures, vision and mission, resources available to the Commission, factors influencing performance, strength, weaknesses and opportunities, amongst other things.

#### iii. Staff Reorientation and Empowerment

Various Departments/Units were mandated by the DG to organise workshops/seminars/symposia, etc to properly educate and inform staff so that the staff can be on the same page to be able to communicate NIMC's activities and functions effectively.

iv. Areas addressed at these fora include Public Accounting, IPSAS implementation, fiscal responsibility, challenges and prospects of TSA imple-

mentation, Financial Policies & Regulations with particular reference to the public sector, Concession of Public Assets, Procurement Policy, Public Relations and Good Governance, Effective Communication, Pension Matters as it relates to NIMC staff, etc. Health Matters were not left out as the Commission under the DG/CEO engaged an Optometric to conduct eye screening tests on staff as the Commission's activities are largely IT based.

v. NIMC Cooperative Society was commissioned and commenced activities aimed at providing for staff household needs at affordable prices and exploring corporate housing arrangement via affordable mortgages using the Co-operative Society in line with FCT housing policy.

vi. Prompt payment of salaries and death benefits to deceased staff

vii. Visit in person to bereaved staff/relations and to staff who are indisposed.

viii. Established "Afternoon with Research" a knowledge based 1 hour capacity building programme aimed at equipping staff with basic and all round knowledge of happenings in the identity management sector and global best practices.

ix. The DG established a reward system for Best Enrolment Officers and Card Activation officers in the Commission as a way of encouraging and recognising excellence.

x. The Commission experienced industrial harmony in the last one year with Management and staff enjoying tremendous relationship as a result of the open door and transparent policy of the DG/CEO.

xi. Since assuming office, Engr Aziz has approved redeployments on compassionate/marital grounds. A total number of 115 staff were granted such approvals to enable them reunite with their families.

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## UN Women, Others Partner NIMC to Enrol 5000 in Kaduna

The United Nations (UN) Women in partnership with Zamani Foundation, MasterCard and the National Identity Management Commission (NIMC) on Thursday, 9th November 2016 launched the registration of 5000 women under the 'one woman, one ID card' project.

The project is designed to leverage on the data capturing and card issuance arrangement of government through NIMC, to uniquely enrol women, starting with Kaduna state.

During the launching which held at Hotel Seventeen in Kaduna, UN Women representative, Ms Adjaratou Ndiaye explained that the UN Women is an organisation responsible for women welfare, poverty eradication and inclusive economic growth.

She described the campaign as a critical phase that will help women have their citizenship formally recognised, and allow them lay claims to their rights and aspirations in various circumstances, adding that the possession of a National ID card is a fundamental stage in women's participation in political governance, access to financial resources and the protection of their general interests and

wellbeing.

The strategy, according to Ms. Ndiaye, directly addresses four initiatives including: development of diverse financial products, enhancement of payment processes, development of credit system as well as encouraging a savings



Olayiwola A. Hellen, First woman to be enrolled in the programme

culture and mentality.

The UN representative further explained that a targeted number of registered women will benefit from a training to strengthen their capacity in entrepreneurship and basic financial management to ensure effective use of the financial application on the card as well as the

longevity and competitiveness of their enterprises.

The increasing levels of financial inclusion in Nigeria she noted, is expected to empower 70 percent of those living under the poverty line. Majority in this group are women facing added gendered challenges of lower representation in decision making positions, informal employment and lower incomes, lower education levels, and limited access to information and constraints on mobility.

International Coordinator of Zamani Foundation, Amina Zamani noted that the scheme is targeted at empowering 5,000 women in the state to reduce the poverty level among women. She added that the idea is not just to give the women ID cards, but to financially empower

them by training them in financial savings and business trainings, among others.

Dignitaries at the event included the representative of the DG NIMC Mrs Cecilia Yahaya, the Commissioner for Women's Affairs in Kaduna state, members of the governing council of Zamani Foundation and senior government officials of Kaduna state.

### ESNI TIPS: SERIES 50003

## ACTIVE DIRECTORY



**Active Directory (AD)** is a database that keeps track of all the user accounts and passwords in the organization. It allows you to store your user accounts and passwords in one protected location, improving organization's security.

All staff are required to have an AD account to access resources such as computers within the organization. Each AD account is particular to an individual, therefore it is advised that you do not share your password with others for security purposes. You might be held liable for something another person commits using your AD

credentials.

To get an AD account or to reset password, contact IT Helpdesk and fill a form as required. Submit the form and visit Helpdesk later to collect log on credentials.

Please note that AD enables users to access all NIMC Computers within the organization. Each user has his/her own profile created which other users don't have access to.

The AD is also being used to regulate access and control of systems related functions. Users cannot install or uninstall an application or make changes to registry files. If such a request is

needed, kindly contact IT Helpdesk. The following components and descriptions of AD are as stated in the policy.

#### USERNAME:

This is usually made up of the first alphabet of the first name and the surname e.g. **Joy Usman = JUzman.**

The password must be changed at first log on. The password must be minimum of 8 characters.

The password must contain at least one Upper case and Lower case letter.

The password must contain at least one figure

The password expires in 90 days and users are always prompted to change password.

After using a password, users can not change to that password again up to 8 times.

Five (5) Invalid logon (incorrect password/username) attempts would lockout the user irrespective of the system logged on for 30minutes. Users can try to log in again after 30 minutes.

#### COMMON ERROR AND SOLUTION:

**"Reference account currently locked out..."** – Wait for 30 minutes and login again with correct credentials

**"No log on server to service this request...."** – Ensure there is network connectivity on the system, either via LAN or Wireless

**"Incorrect Username/Password..."** – Ensure you are typing the correct password with the correct username, if issue persist, visit IT Helpdesk to collect and fill a password reset form.

**"The trust relationship between this workstation and the primary domain failed..."** – Report this issue to helpdesk for further assistance.

# PhotonewsPhotonewsPhotonews



R-L: DG/CEO NIMC, Rep. of the SGF, Mr. Sonnie Aruga, Minister of Communication Technology, Mr. Adebayo Shittu, Rep of the Vice President, Mr. Ade Ipaye, Senate Committee Chairman on Identity, Sen. Suleiman Hunkuyi and a Representative of the World bank at the policy round table meeting on Identity recently held in Abuja



DG/CEO NIMC, Engr. Aliyu Aziz in a chat with the Senate Committee Chairman on ICT, Sen. Abdulfatai Buhari during the Committee's visit to the Commission recently.



Chairman House Committee on Diaspora, Hon. Rita Orji (fifth left), DG/CEO NIMC and members of the Committee during a visit to the Commission recently.



Cross Section of Participants at the Enrolment/Card Processes SOP Training held at the NIMC training Centre, Abuja.

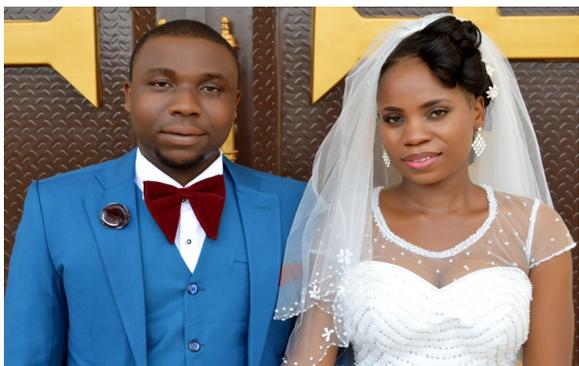
## ...Hearty Celebrations



Pastor Francis Ageh, (third left) a retiree, flanked by GM Human Capital Management, Mrs. Cecilia Yahaya at his send forth party organized by the HCM department recently.



Miss Cynthia Atugbokoh of Card Management Services recently got hooked to her Sweetheart, Mr. Ebenezer Ogbantu. Congratulations!



Mr. Clever Gogo of Operations Department and his bride during their church wedding in Abuja. Wishing them a happy married life.



Hajiya Jamila Ahmad of Corporate Communications Unit recently welcomed twin baby boys. She is flanked here by staff of the unit who paid her a visit recently.

Continued from 2

## VP, Osinbajo's Keynote Address

The importance of the confidentiality of the information/data inherent in the identity management system cannot be overemphasised. We must therefore ensure absolute integrity and security of this information.

It is important that as a nation, we have an interoperable and connected system to verify that each person or beneficiary is who he claims. Our strategic plans, as a government, in the area of identification scheme must therefore converge to make harmonisation and integration of the existing and new databases a reality.

Our policies must be articulated and refined in such a way that government agencies must work together; collaborate with each other, share infrastructure and government investment to serve their customers who are potentially the same citizens and residents.

The fiscal cost of implementing disparate and unconnected biometric-linked identity databases is increasingly becoming a huge burden and needs to be streamlined going forward as government cannot continue to fund the unnecessary duplication of efforts and overlapping identity functions that further deplete its scarce resources.

Clearly, there are potentially larger benefits from the integration of the ID programs of our government institutions and we must take advantage of the opportunity that has been presented for us to get it right.

As we endeavour to resolve the identity management system challenges, we will also ensure that other forms of identification such as Drivers' Licence, International Passports are aligned and in sync.

The President has already taken the initiative in recognising the importance of identity and a harmonized identity management system.

That is why there was a directive from my office in December 2015 for all stakeholders who have built independent identity management system to consolidate, aggregate and integrate existing databases as a way to accelerate and scale up the national identity database so as to offer every person a unique identifier.

I am aware that a lot of work has been done in this regard by all the stakeholders represented here. However, it

is the President's charge that the national identification number (NIN) is used to authentic eligible voters in the near future, as well as in the areas of access to health insurance, registration of SIM cards, access to social welfare, financial transactions, etc.

The development of identity program in Nigeria will greatly help the nation leverage on its potential to improve security of lives and properties, advance service delivery, and fight poverty and corruption.

Achieving full scale national identity management would boost our efforts at better tracking the movement of people, while minimizing issues with external border controls and terrorism.

We have an opportunity to change and transform our country and I believe everyone here has a role to play in the growth and development of our nation through digital identity.

I want to commend the World Bank for its concern and interest in the development of the identity ecosystem of Nigeria, including harmonisation and integration of many disparate of government identity management databases; and for sponsoring this roundtable meeting.

***It is the President's charge that the National Identification Number (NIN) is used to authentic eligible voters in the near future, as well as in the areas of access to health insurance, registration of SIM cards, access to social welfare, financial transactions, etc.***

Furthermore, I want to also commend other Donor agencies who have expressed willingness and readiness to support the Nigerian Government in

the effort to build a robust identification eco system.

Distinguished guests, ladies and gentlemen, it is on this premise therefore, that I am pleased to convey the support and goodwill of His Excellency, President Muhammadu Buhari, President of the Federal Republic of Nigeria; to the World Bank, other Donor Agencies and to all the MDAs here present.

He demands that you all take up the challenge of giving Nigeria a world class identity management infrastructure, which will be pivotal to the security and socio-economic transformation of the country. His Excellency, the President appreciates your sponsorship, willingness and readiness to support Nigeria.

With the caliber of people here, I am sure that there will be in depth policy discussions on strengthening the identity eco system of Nigeria and robust action plans to shape the implementation of the Presidential directive for the alignment of all biometric identity databases in the country.

As I conclude, I wish to stress the fact that this meeting is not for us to analyze why the policy cannot work or why more time is needed. This policy meeting is for us to reach a common understanding on what our nation needs right now, what business model and approach should be adopted in ensuring that everyone in Nigeria has a unique identity (an identifier that serves the public and private sectors alike) and consider options and strategies for streamlining activities of MDAs and optimizing the use of scarce government resources in achieving a common goal on identification as an enabler.

Distinguished guests, ladies and gentlemen, it is my singular honor and pleasure to declare this meeting open.

I thank you all and wish you fruitful deliberation.

God bless you, God bless the Federal Republic of Nigeria.

Professor Yemi Osinbajo, GCO

Vice President, Federal Republic of Nigeria

Thursday, 08 December 2016.

# NIMC Management Staff



Engr. Aliyu Aziz  
Director General/CEO



Cecilia Yahaya  
GM, Human Capital Management



Ibrahim Abdullahi, FCA  
GM, Corporate Management Service



Abdulhamid Umar, MNIPR  
GM, Operations



Barr. Hadiza Dagabana  
GM, Legal, Regulatory & Compliance Service/Commissions Secretary



Engr. Emmanuel Ogunbge  
GM, Research/ISRM



Engr. Chuks Onyepunuka  
GM, IT/IDD



Innocent Ogbu  
GM, Special Duties



Ben Alofoje, ANIPR  
DGM, Inspectorate



Peter Iwegbu  
DGM, Card Management Service



Elias Okafor  
DGM, ESNI



Caroline Folami  
DGM, BDCS



Uche Chigbo  
Special Assistant to the DG



Florence Oloruntade  
AGM, Operations, NC



Nkoyo Iwok  
AGM, Procurement



Femi Fabunmi  
AGM, DataBase



Alvan Ikoku  
AGM, Strategy and project Office



Lanre Yusuf  
AGM, Software



Aliyu Gumi  
AGM, DataCenter



Dr. Umaru Ba  
Technical Assistant to the DG



Abolaji Akinola  
Head, F & I



James Mamza  
Personal Assistant to the to DG



Loveday Ogbonna  
Head, CCU



Mike Nwaorie  
Head, Audit

# Regional Coordinators



Florence Oloruntade  
North Central



Umaru Garba Zanuwa  
North East



Taiwo Oyesola  
North West



Tony Ben  
South East



Frank Dix Unuigboje  
South South



Ganiyu Popoola  
South West

# State Coordinators



Uba Livinus Kingsley  
Abia State



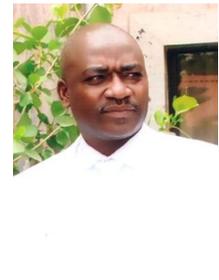
Kwawo Willies  
Adamawa State



Fred Iwok  
Akwa Ibom State



Bibian Ekwonu Tobeckwu  
Anambra State



Isa Abdulmumin Muhammad  
Bauchi State



Bobmanuel I. Agala  
Bayelsa State



Garba Ibrahim  
Benue State



Zaman Y. Mshelpala  
Borno State



Godwin Ipuole Odey  
Cross River State



Henrietta O. Osemwengie  
Delta State



Amah Felix Okoro  
Ebonyi State



Onaghise I. Kingsley  
Edo State



Ifayefunmi O. Kolawole  
Ekiti State



Odetah O. Favour  
Enugu State



Silong Dunsila  
Gombe State

# State Coordinators



Ihejirika U. Basil  
Imo State



Aliyu Mansur Da'u  
Jigawa State



Ahmad Umar  
Kaduna State



Bilikisu Dalhatu Isma  
Kano State



Abdullahi A. Buba  
Kastina State



Bello Bagudu  
Kebbi State



Owolabi Fatai Usman  
Kogi State



Olumoh A. Habeeb  
Kwara State



Titilayo .T. Ejiofor  
Lagos State



Ajanaku D. Shuaib  
Nassarawa State



Mary Makama Peter  
Niger State



Opesanwo Abiola  
Ogun State



Kayode Adegoke  
Ondo State



Omolara O. Idah  
Osun State



Adewale T. Oluwakemi  
Oyo State



Paul Gofwen  
Plateau State



Ogenekaro M. Amonia  
Rivers State



Balarabe GarbaAlhaji  
Sokoto State



Musa Mamidu  
Taraba State



Muhammed D. Umar  
Yobe State



Usman Musa  
Zamfara State



Kehinde J. Aigbokhai  
FCT

## Best Performing Staff of the Year 2016, Across the Regions (Coordinators, Supervisors, and Enrolment Officers)



Paul Gofwen  
Plateau State



Muhammed D. Umar  
Yobe State



Ahmad Umar  
Kaduna State



Bibian Ekwonu Tobeckukwu  
Anambra State



Henrietta O. Osemwengie  
Delta State



Kayode Adegoke  
Ondo State



Jubril Umar Tanko  
Niger State



Ilelah B. Audi



Abbani Yusuf  
Jigawa State



Modebe Nduba Simeon  
Anambra State



Abuo Ajie Patrick  
Cross River State



Anjorin Ajose Farouk  
Lagos State



Adeniran Kunle Kamaldeen  
Niger State



Saidu Ishaku  
Adamawa State



Sanusi A. Abdulhamid  
Jigawa State



Ogba Chika Emmanuel  
Abia State



Ghenevwede Ese-Mojay  
Delta State



Okagbue Chikaodili  
Lagos State

*Continued from 3*

## DGs Achievement in One year

This singular act has greatly improved performance on the job and the general wellbeing of staff members.

xii. As a man of empathy, Engr Aziz introduced a policy which allows all pregnant women to be given preference to park their cars in the office parking space notwithstanding the space constraint in the Commission.

**2. Creation of Six (6) Zonal Structures for proper and effective administration. The structures are headed in most cases by Assistant General Managers (AGM). They include:**

| Zone             | Headquarters                |
|------------------|-----------------------------|
| Northwest State  | Kaduna, Kaduna State        |
| Northeast        | Gombe, Gombe State          |
| Northcentral     | FCT                         |
| Southsouth State | Port Harcourt, Rivers State |
| Southeast        | Enugu, Enugu State          |
| Southwest        | Ibadan, Oyo State           |

**3. Restructuring of some Departments/ Units for better and efficient performance**

i. The Strategy and Programme Unit was created with the idea of implementing and monitoring the NIMS project.

ii. Research and Information Security and Risk Management Unit was also created under this dispensation to strengthen NIMC's ability to reduce the degree of risk by demonstrating the workability of a given technology long before a mission is based around it.

iii. Merging of Commission's Secretariat with Legal and Regulatory Services for effective coordination.

**4. Media**

i. The DG emphasized the need to focus and consolidate on Internal Communication. Staff needed to be properly informed, refocused and well positioned to carry out their functions.

ii. A monthly online newsletter tagged "NIMC News" was introduced to inform staff about happenings and educate them properly. This is circulated via email to all staff. Regular postings on the notice boards, regular use of staff emails, word of mouth and other communication methods were massively deployed to encourage internal communications amongst staff. This



helped to eradicate rumours and provide timely and verifiable information to staff. Staff are now well informed about policies, mandates, vision and mission of the Commission.

iii. Staff suggestion portal was created to receive and **reiterate** issues to the DG with regards to complaints and suggestions for an improved system. This is personally acted upon by the DG. The portal is ([suggestions@nimc.gov.ng](mailto:suggestions@nimc.gov.ng)).

iv. Press Releases were communicated to the media in a timely and efficient way in order to set records straight especially in areas where the Commission was being misrepresented.

v. "NIMC Time" debuted on Aso 93.5 FM for **sensitization of the people on the NIMS project at the grassroots level**. NIMC Time airs every Wednesday between 5:30pm to 6:00pm

**5. Harmonization**

i. The harmonization efforts paid off during the period under review with the BVN records being submitted and cleaned up by the NIMC. So far, over two (2) million records have been cleaned up and NIN issued to those who do not have.

ii. The Nigerian Communications Commission (NCC) in compliance with the directive of the Federal Government agreed to release its records for SIM registration to NIMC for har-

monization for those without NIN.

iii. Talks are ongoing with other data collection agencies to follow suit.

iv. Some banks now accept the NIN slip as means of identification following collaboration with NIBSS and high level discussion with the CBN Governor.

**6. Enforcement and Regulatory Functions**

i. Additional regulations are in progress for the enforcement of mandatory use of NIN by all stakeholders particularly banks in order to ease the pressure on the demand for the eID cards. The additional regulation will also set standards for biometric capture for Nigeria and for other value added services the Commission is exploring in order to generate income and ensure timely population of the National Identity Database (NIDB)

ii. The Commission made some arrests and prosecution is ongoing for persons attempting to fraudulently enrol more than once which is a punishable offence.

iii. A group of Internet job scammers were also recently apprehended and are being prosecuted. The suspects had operated a website with the intention of defrauding the general public about non-existent job vacancies in the Commission.

## 7. Awards

The NIMC under the leadership of Engr Aliyu Aziz on the 8<sup>th</sup> of December, 2015, in far away Jakarta, Indonesia, bagged the High Security Print Asia Award for best-in-class as the Regional ID Document of the Year 2015. The award was presented at the High Security Print Asia conference held in Jakarta and aims to promote the best in security printing, system infrastructure and implementation of a government passport, identity or other security card scheme.

## 8. Verification Services

i. NIMC staff were verified using their biometrics as a test case.

ii. Pilot verification services commenced in some organisations including banks and some State Government.

## 9. Expansion

i. Increase in Enrolment: In a move to achieve the set target by the DG/CEO upon resumption, enrolment which was at a figure of 7 million rose to over 12 million in less than one year. This feat was achieved despite the

challenges faced by the Commission. The Commission had envisaged and projected the 70 million target enrolment based on funding availability from the Federal Government.

ii. Card production increased from 759,000 to over a million during the period under review.

iii. Card activation and collection also recorded appreciable increase from 150,000 to over 600,000.

iv. Creation of additional Enrolment Centres across the nation, especially in the troubled North East states of Yobe and Borno.

v. Deployment of additional 142 Card Activation Systems to State Offices from about 60, we had prior to the DG's assumption to bring it to a total of 202.

vi. Card transfer services now available for enrollees whose location changed after enrolment.

vii. Formation of the Private Public Partnership Unit

viii. Upgrade of some of our facilities and infrastructure for better and optimal performance.

## 10. Partnerships and Collaborations

i. There is ongoing collaborations with Gombe, Kaduna, Kano, Ebonyi and Plateau states on verification services. There is also secured support in form of enrolment equipment, personal logistics, which are provided by Kaduna, Kano and other States towards enrolment of their citizens as well as verification of civil servants in these states.

ii. Also, the Kaduna State Government is partnering with NIMC to register all Kaduna State residents. The United Nations women pilot enrolment scheme will kick off in Kaduna State.

iii. NIMC is in partnership with the office of the Secretary to the Federal Government (OSFG) to register all Internally Displaced Persons in Abuja camps.

iv. Tour visit by neighbouring countries of Niger Republic and Kenya to understudy the NIMC project.

## Interview with the NIMC Staff Cooperative Society President

### Can we meet you sir?

My name is Nnamdi Ifeanyichukwu Israel. I am presently the president of NIMC staff multipurpose cooperative society.

### Who are the other Executive Members?

Other executive team members include Lukman Ibrahim, Secretary, Muazu Dikwa, Legal Adviser and Helen Markus Kangye, Treasurer. The executive committee also inaugurated the supervisory and consumer committee; responsible for checking and recommending loan and for the purchase and distribution of items to cooperative members.

### Can you tell us the story behind NIMC cooperative from inception to date?

NIMC staff multipurpose cooperative society idea was first conceived in December 2013, but was brought to view in 2014 where the concerned staff came together and agreed to start the registration process. However, it was kept in view after the registration process due to unforeseen circumstances until 15<sup>th</sup> November, 2015 when we finally commenced.

### Who is qualified to belong to the Society?

For now the entire NIMC staff are qualified to belong. When we standardize we may begin to attend to other organiza-

tions, ministries and the general public.

### What are the benefits of belonging to the cooperative?

The primary benefit is having access to loan facility of twice your contribution after six months of being an active member, with a low interest rate. Other benefits include the privilege of purchasing items with pay back plan of 3 months for food stuffs and 6 months for home appliances. Also is the chance to purchase cars, houses, and lands for the members who applied for such when they are available.

### What are your achievements so far?

The achievements include success in the NIMC cooperative registration process of 580 members within one year. (This includes NIMC State offices).

The executive team also had the privilege to meet with AMAC management who agreed to build an affordable estate for NIMC along Orozo express road adjacent to science technology Orozo.

### What are your plans for the future?

Our plans are numerous. As I earlier said, we are looking at a situation where NIMC staff multipurpose cooperative society can pay her members a token at the end of every month. We believe this is possible if we are given right support

from the members.

We are looking forward to where the cooperative will turn out to be a micro-finance bank where outsiders can come in and take a loan at an interest. This will allow the NIMC cooperative operate a standard store where members can walk into at any time to make a purchase of what they need without going through the process of applying first. We also hope to go into estate development business i.e. (buying and selling)

### How is your relationship with staff and management of the Commission?

It has been cordial, we relate to our members through email, phone calls and meetings as the case may be. I will emphasize here that the NIMC management has been very supportive to the cooperative society. Before now, the NIMC management has been neutral to the affairs but now, they rather approach us as friends and business partners if they need any business transactions with us.

### Is there still room for more members to belong?

Yes, but for now you must be a NIMC staff to be a member. For queries, comments, and suggestions, please reach us via [nimcstaffcooperative@gmail.com](mailto:nimcstaffcooperative@gmail.com).

## What State Coordinators Say about the DG/CEO's One Year in Office

The following innovations, achievements and laudable reforms must be celebrated as the DG/CEO mark one year in office:

The creation of 6 Regional offices has simplified information dissemination to state offices, bridged communication gap, and reduced staff speculations on issues. The Commission's enrolment and card activation performance has also doubled within one year.

The Regional Offices intervention has almost doubled the number of functional enrolment centres in all the states and has removed bottle necks by resolving staff issues faster. His administration has gained staff confidence and support through a friendly administrative style that recognises individual potential to work as a team in the realisation of NIMC mandate.

The magnitude of DG/CEO's achievement within this period of one year in office can be measured adequately when we compare the poor financial resources within this period vis-a-vis the improved enrolment figure and card activation numbers recorded by his administration.

The general administration and staff attitude in the states now focus more on service delivery while the common staff wrangling previously against the management is completely wiped out because of equal participatory administrative style initiated by the DG/CEO.

May Almighty Allah in His Infinite Mercy protect and grant DG/CEO a successful tenure with more achievements.

**-Ganiyu Omotosho Popoola  
Regional Coordinator, South West**

I write to say a hearty congratulations to our amiable Director General/Chief Enrollment Officer in person of Engineer Aliyu Aziz for a successful one year in office.

My prayer is that God will continue to work with him and grant him wisdom to move NIMC forward in his tenure.

However, my suggestion is that the NIMC Act should be reviewed to accommodate a token to be collected officially from applicant for both enrolment and card activation.

Also, NIMC Pre-enrolment portal should not be opened to all and sundry instead it should be limited to cooperate organizations and individual to access after paying a token.

Wishing you a fruitful tenure in office..

**-Adewale Temitope Oluwakemi (Mrs)  
Oyo state Coordinator**

One year in Office of our DG/CEO has been a huge success and should be highly commended. Personally, I will like to commend the flow of information to staff by creating personal email account for all staff in the commission because information is the key to success in any Organization.

Also, the creation of Zonal Offices adopted by the DG/CEO has also helped the smooth running of the Commission and thus decentralised the activities of the Commission.

Furthermore, on the scoreboard I wish to give the DG/CEO 95% success considering the financial challenges and hardship the country is currently experiencing. In spite of this economic challenges, salary of staff has always been paid as at when due, which is a pointer to the fact that our DG/CEO prioritises the welfare and the interest of staff.

Finally, in the coming year I will want the DG/CEO to help look critically into an improved staff welfare package and timely allocation for States and LGA's so that all outstanding claim issues can be finally laid to rest. I wish the DG/CEO more successful years in office. Congratulations sir.

**-Omolara Olawumi Idah (Mrs.) Ph.D  
Osun State Coordinator**

On behalf of Team Ogun, I wish to celebrate with you Sir, on your successful one year of astute headship of our dear Commission.

In recent times, the Commission has transcended into a household name, as people are beginning to appreciate our mandate. As various collaborations and proposals are lined up with Government and private establishments, the Commission is in no doubt, on her path to greatness.

Amidst the challenges facing the Office, and Nation at large, you have defined with clear sense of vision, a positive drive to pilot the affairs of the Commission. We want to commend the transparency, changes/policies introduced during your one year in office as the DG/CEO, notably is the effective and efficient style of communication that now exists within the Commission.

It is in this regard Sir, that ALL members of Staff in NIMC Ogun State Office identify with your achievements and goals, whilst reiterating our commitment to uplift the NIMC.

May Almighty Allah continue to grant you wisdom, as you take our dear Commission to lofty heights.

Congratulations Sir!

**-Opesanwo, Olufunmilola Abiola  
Ogun State Co-ordinator**

The DG/CEO visited the Lagos office on two occasions unannounced. I met a humble, simple and focused man unaccompanied by the glamour of office. On one of the occasions he was locked out of the premises as the NSCDC Commandant and his convoy were to drive into the compound, yet he did not complain. When the NSCDC Commandant realised that he is the DG, he apologised profusely. Lesson learned: Your office will speak for you if you comport yourself where you are not known.

It has been a year of professionalism, support and visionary execution of the Commission's mandate by the DG despite the financial challenges facing the country. DG's Management has kept faith with the situation in the country, still, focusing staff and the system to ideals of the Commission and building a secure identity platform for citizens and legal residents. Bravo and best wishes for a successful tenure.

**-Ejiofor Titilola (Mrs)  
Lagos State Coordinator**

I will like to congratulate the Director-General/Chief Enrolment Officer of NIMC, Engr. Aliyu A. Aziz, the astute Management and the entire Staff of NIMC on the occasion of the DG's one-year effective steering of the affairs of this Commission despite the contemporary hard time in our nation's history. With the Director-General's astute and exemplary leadership, we are already looking beyond 2016 with renewed hope and we keep our eyes on the great destiny that is ahead of our Commission.

We are determined not to look back, having put our hands on the plough, until we have served our generation according to our *mandate* and the will of God, with the integrity of our hearts and the skillfulness of our hands as King David did; marching on confidently with the assurance that no matter the storm that lies ahead, there is hope in our collective future. I believe firmly that Nigeria is changing for greatness and NIMC, under his watch, is immensely contributing to that change in our life time.

Thank you sir, because you are a team builder and a team player.

**-Adefolaju Adebola Felix  
Ekiti State Coordinator**

# FELICITATION

*D. Wuse / 14/23/11/16*



## ASSOCIATION OF SENIOR CIVIL SERVANTS OF NIGERIA

An Affiliate of Trade Union Congress of Nigeria (TUC)

### THE PRESIDENCY

National Identity Management Commission Unit



ADDRESS:  
11, Sokode Crescent,  
Off Danlaba Street,  
Wuse, Zone 5, Abuja.

Our Ref:

Wednesday, 23<sup>rd</sup> November, 2016.

The Director General/CEO,  
National Identity Management Commission,  
Wuse Zone 5 Abuja.  
Dear Sir,

*(1) Hcc*



### LETTER OF FELICITATION

The Association of Senior Civil Servants of Nigeria (ASCSN) NIMC unit wishes to felicitate with you in recognition of your one year anniversary in office, as the Director General/CEO of the National Identity Management Commission (NIMC).

In such a short time and with the down-turn of the nation's economy accompanied by the recession. You were able to prove your worth by the enrolment of about six (6) million eligible Nigerians into the NIMC data base. This indeed is a landmark achievement from where you assumed office.

We wish to salute your revolutionary changes of healing, reinventing, and remodeling the work culture to a cordial, progressive and purpose-driven working environment.

Kindly accept the assurances of our continual support and solidarity please.

**Comr. CHUKWUMA G. ONYEASONOR**  
Secretary (ASCSN) NIMC unit

# Did you know?

As discussed in the last edition, the new National Electronic Identity Card (e-ID card) is a chip based card with multiple functions given upon successful enrolment for the National Identification Number (NIN). It has provisions for 13 applets out of which five (5) is activated at the point of card collection. We shall discuss the Match-on-Card for verification, ePKI for security and Travel-International Civil Aviation Organization (ICAO) in this edition.

### Match-on-Card (MoC)

The Card has your 10 fingerprints taken at the point of registration safely stored away on it. No unauthorised person can access them. A secure terminal or a Card Acceptance Device (CAD) is used to match a specific fingerprint against that locked away on the Card. After too many unsuccessful at-



tempts, the applet will be blocked for security reasons. That way, an agency or authorised person can be sure that the person presenting the Card is the true owner. It is no different from what is currently done with the International Passport.

### Electronic Public Key Infrastructure (ePKI) - Security

This function facilitates secure communication between persons, users and devices. ePKI as it is called helps in building trust for transactions as well as ensuring confidentiality of business transactions such as e-commerce, internet banking and business emails. With the ePKI function on the National eID Card, electronic signature



can be duly applied to sign binding contracts, documents, online identification, etc.

### International Civil Aviation Organisation (ICAO) - Travel

The National eID Card is also a travel document and conforms to such standards as the ICAO just like the International Passport. This function on the Card provides future functionality for anyone who may wish to embark on cross border migration such as regional travel within West Africa.



## Tech Induced Health Issues: Text Neck

**Introduction:** The advent of technology no doubt has opened up a whole new array of possibilities and opportunities globally; thus making the world a global Village. Many of us have become accustomed to and can barely do without one or more digital devices on a daily basis. With the use of these digital devices for work and leisure, there appears to be a paradigm shift in the way we work at our corporate offices, and enjoy our leisure time.

This rising trend in the use of these devices is not without adverse effects on our health. Majority of these effects occur in the upper part of the body, from the head, through the neck and shoulders to the upper limbs. This article briefly highlights the increasing tech-induced damage to the neck.

**The Concept of Text neck:** Text neck or Forward Head Posture (FHP) is the new tech-induced ailment. It represents an overuse syndrome or a repetitive stress injury from frequent forward head flexion while looking down at the screens of mobile devices for extended periods of time. Text neck has become a global epidemic, not only from texting, but from prolonged use of all wireless devices including mobile phones, tablets, laptops, game devices etc.

Research has shown that over 4 billion of the people in the world have mobile phones; and 79% of people between 18 and 44 years have their mobile phones with them most of the time, with only 2 hours of their waking day spent without their phones on hand. Other studies have also shown that messaging has become the dominant form of communication, Facebook messenger and WhatsApp accounting for more than 60 billion messages daily.

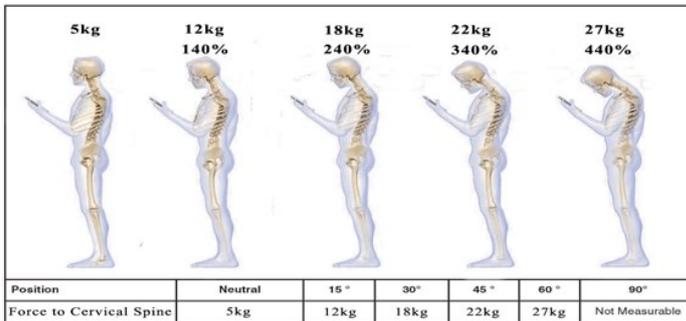
**How does text neck occur?** The human head weighs approximately 10 lbs (4.55kg) and for every inch forwards away from the neutral, the effective weight of the head on the cervical spine increases.

The near-constant forward flexing of the neck leads to changes in the cervical spine affecting the normal curvature, nerves and bony segments.

**Symptoms:** Text neck is commonly associated with chronic headaches and neck pain/soresness.

Additional symptoms would include: upper back pain; shoulder pain and tightness which can cause muscle spasms, and neurological symptoms (cervical radiculopathy with radiating pain and

numbness in the arm and hands). Progressive abnormal posture could lead to more severe and permanent damage including early-onset



arthritis in the neck, flattening of the cervical spine curvature, and decreased lung capacity with breathing compromise amongst others.

**Prevention:** Primary prevention is key and measures include: Eye level: Reduce the stress on the neck by holding mobile devices at eye levels or looking down with eyes only and not head

Limit use: Take frequent breaks from phone or limit use of devices

Stretching exercises: Perform frequent neck and shoulder rolls to release tension on the muscles

Good posture: Ensure good erect posture while using the screens

Secondary prevention measures may require the services of an orthopaedic surgeon, physiotherapist or chiropractor.

Credits: <http://www.spine-health.com/blog/modern-spine-ailment-text-neck>  
<http://www.patrickchiropractic.com/blog/2014/06/health-problems-caused-by-technology/>  
<http://text-neck.com/>  
[http://activequiropatica.com/blog\\_articles/smartphone\\_neck\\_pain\\_pressure.html](http://activequiropatica.com/blog_articles/smartphone_neck_pain_pressure.html)

## NIMC 101

The Procurement Unit is one of the units under the DG/CEO's Office. It is headed by AGM, Mrs Iwok, and is responsible for acquisition of goods, works and services for the Commission. This function is carried out in strict adherence with the Public Procurement Act, 2007. The roles of the unit include:

1. Prepare, publish and distribute procurement and disposal opportunities including invitations to tender, pre-qualification documents and invitations for expressions of interest;
2. Co-ordinate the receiving and opening of tender documents, as well as co-ordinate the evaluation of tenders, quotations and proposals;
3. Implement the decisions of the procurement, tender and disposal committees, including coordinating all activities of these committees;
4. Monitor contract management by user departments to ensure implementation of contracts in accordance with the terms and conditions of the contracts., and act as a secretariat to the tender, procurement and disposal committees.
5. Participate in the preparation of contracts, bids, proposals and vendor agreements for legal correctness and appropriate pricing, and maintain an effective working relationship with vendors.



Wikipedia : I know everything.  
 Google : I have everything.  
 Facebook : I know everybody.  
 Internet : Without me, you are all nothing.  
 PHCN: Keep talking ...we shall see!!!